# BSB30115 Certificate III in Business



Our Certificate III in Business is designed to respond to the learning needs of individuals to perform a range of routine tasks using limited practical skills and fundamental operational knowledge working under supervision.

The Certificate II in Business is a practical and applied initial qualification in the field of Business

#### **Our Difference**

Business College Online, is a fully-accredited Registered Training Organisation (RTO Number 91779) and one of Australia's most respected providers of management and business courses



- We use exceptional learning materials to ensure that you enjoy your studies.
- We provide outstanding support to help you complete your course as fast as you can.
- We deliver flexible, distance learning materials as well as organisationbased courses so that you can take your studies with you were ever you go.

Our training college is proud to help Australian business focused people to develop a pathway to gaining the essentials of business management and develop a skill set that will be effective throughout their business careers

Course Duration maximum timeframe 12 months (NB: could be completed earlier)







# **Entry Requirements**

This course has the following enrolment requirement:

- Minimum age 16 years
- Have access to a fully-functional computer/smart device loaded with a web-browser (e.g. Internet Explorer, Firefox) and appropriate software applications to read PDF files (e.g. Adobe), produce documents (e.g. Microsoft Word etc)
- Have access to a computer/smart device with reliable Internet access (ability to download and upload documentation from/to the Dragon College of Business online learning server)
- Have a current valid email account for online learning and assessment communication and support;
- Have a telephone and current valid telephone number for learning and assessment communication and support
- Successfully complete all assessment tasks within the required timeframes

# **Commencement of subject or course**

A subject or course is deemed to have started if the "start of study date" has passed and the delivery of the course has commenced.

On-line delivery is said to have commenced if the course is open in the on-line environment for the individual student.

This is automatic once appropriate fess have been paid

# **Career Opportunities**

Successful completion of this qualification may lead to career opportunities such as:

- Customer service advisor
- Data Entry Operator
- General Clerk
- Payroll Officer
- Typis
- Word processing operator

# Business College Online - Dragon College of Business

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# RPL (Recognition of Prior learning) / Credit transfer

A student may apply for RPL on the basis of their experience (work experience or other experience, including qualifications completed) and our College will grant them credit for any units where the student can provide sufficient evidence that they have already met the requirements of the competency standards set by industry.

Learners applying for RPL may be required to undergo further assessment before being granted RPL.

RPL and or Credit transfer is available and you must meet the criteria associated with this process. Regardless of the assessment pathway undertaken the pricing structure remains the same

Total of 12 units of competency required to complete this Qualification

# Core Unit of Competency (1)

BSBWHS302 Apply knowledge of WHS legislation in the

workplace

#### **Elective Units of Competency (11)**

BSBADM311	Maintain business resources
BSBCMM301	Process customers complaints
BSBCUS301	Deliver and monitor a service to customers
BSBDIV301	Work effectively with diversity
BSBFAI301	Maintain financial records
BSBFLM303	Contribute to effective workplace relationships
BSBFLM305	Support Operational Plan
BSBFLM306	Provide workplace information and resourcing plans
BSBFLM309	Support continuous improvement systems and processes
BSBFLM311	Support a workplace learning environment
BSBFLM312	Contribute to team effectiveness
BBSINM301	Organise workplace information
BSBINM302	Utilise a knowledge management system
BBSINN301	Promote innovation in a team environment
BSBIPR301	Comply with organisational requirements for protection and use of intellectual property
BSBITU301	Create and use databases
BSBITU302	Create electronic presentations
BSBITU303	Design and produce text documents
BSBITU304	Produce spreadsheets

### **Learning Outcomes**

- Access the latest thinking about business and management and apply this to your current and future roles
- Learn how to organise many of the critical functions in every organisation, including teams, projects, meetings, and the performance of yourself and your colleagues
- Develop skills in marketing planning and strategy and strategy implementation
- Become a more effective team leader and team participant
- Practise more effective ways of managing your own work-life
- Provides the foundation for advanced studies in business and for future roles in business management

#### **Assessment**



Our Certificate III in Business has been designed for the use of both distance learning, the workplace and previous work experience for assessment activities.

As a competency based qualification, the assessment tasks seek evidence that learners have mastered the skills and knowledge contained in each unit.

Commonly used assessment activities in our units are Quizzes with Electronic exams, quick learning activities, work-based projects, case studies, discussions, practical exercises and personal reflections.

#### E-Learning (web-based online component)

E-Learning quizzes and exams form part of the assessment process; Assignments and workbooks will need to be completed and you will be required to demonstrate that you have an understanding of the knowledge in relation to these Units of Competency



#### **Elective Units of Competency - Continued**

BSBITU305	Conduct online transactions
BSBITU306	Design and produce business documents
BSBITU309	Produce desktop published documents
BSBPRO301	Recommend products and services
BSBPUR301	Purchase goods and services
BSBSUS301	Implement and monitor environmentally sustainable work practices
BSBWOR301	Organise personal work priorities and development
BSBWOR302	Work effectively as an off-site worker
BSBWRT301	Write simple documents